

**PIN Summary for Children in Care**  
**A Companion Guide for Provider information Notice (PIN) 21-08-CCLD,  
Resumption of On-site Inspections.**

We prepared this **Summary for Children in Care** as a companion to **PIN 21-08-CCLD** to inform you of guidance we provided to your care providers concerning your child's care.

In the near future, the Community Care Licensing Division (CCLD) will resume on-site inspections of your child's facility. Please be assured that CCLD has instituted requirements for LPAs including but not limited to weekly COVID-19 testing, daily symptom screenings, and use of Personal Protective Equipment (PPE) for LPAs to safely conduct inspections.

Your licensee or care provider is required to allow the LPA to enter the facility for an on-site inspection. During the on-site inspection, the LPA will follow infection control procedures designed to protect the health and safety of children and staff. The licensee or care provider may be asked to create a space for private interviews and inspections procedures. Other means for accomplishing the inspection, such as conducting interviews outdoors with appropriate physical distance, may also be used.

If you have any questions, please reach out to your licensee or care provider. Below is additional information on how to obtain support or to file a complaint:

- For more information you can contact your [local regional office](#).
- To file a complaint regarding a state licensed community care facility or child care facility, please call 1-844-LET US NO (1-844-538-8766). If you wish to email your complaint, you can email it to: [letusno@dss.ca.gov](mailto:letusno@dss.ca.gov)